



Rely on Our Quality & Service

Elixir customer care representatives and licensed pharmacists are available 24/7 year-round. We are committed to the highest level of excellence, which places us at the forefront of medication management. We are dedicated to helping you control medication costs and attain a greater quality of life.



Elixir Pharmacy is a fully accredited mail order pharmacy focused on customer care and service.

Easy Options to Get Started



Ask your doctor to send a new prescription to us using this number: **NCPDP 36-77361**



Visit elixirsolutions.com to manage your mail order prescriptions online. Access our Mail Order FAQs for information on order status, prescription transfers, order delays, financial information and how to report a suspected medication issue.



Call **866-909-5170 (TTY: 711)** and Elixir will help you transfer your prescription. Representatives are available 24 hours daily.*



Mail your new prescription to us: **7835 Freedom Ave. NW North Canton, OH 44720**

**Some service hours may result in a call back from a pharmacy representative.*

Medication Home Delivery

Safe. Private. Convenient. Affordable.



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MAIL ORDER PHARMACY



Prescriptions by mail—it's just what the doctor ordered

Get the medications you need without the fuss. With Elixir, your medications are delivered to you on time, safely and conveniently.

We coordinate with your doctor to deliver comprehensive pharmacy services, ensuring you get the individual support you need with every prescription fill.

Maintenance medications completely maintenance-free

If you're regularly taking maintenance medications, such as those for high blood pressure, cholesterol or diabetes, then home delivery may be a convenient and cost-effective option for you.

Skip the lines and never be without your medication

With Elixir, no matter where you are in the U.S., Puerto Rico or U.S. territories, your medications are delivered on time, safely and confidentially—directly to your home.



Secure, private packaging



Take fewer trips to the pharmacy with 90-day supplies through mail



Pay less with potential lower copays



Enjoy free standard shipping and delivery tracking



Use the Member Portal to quickly transfer prescriptions, view order history, check refills remaining and get refill reminders

To learn more, visit the **BENEFITS & RESOURCES** page in your Member Portal and select **ELIXIR MAIL ORDER PHARMACY**.

Ensuring the right medication at the right time

For your protection, our pharmacists monitor your medication profile, comparing new drugs to those previously filled.



Manage Your Prescriptions and Make Secure Payments and Make Online 24/7 at elixirsolutions.com



Receive personalized savings alerts



Compare drug pricing and view recent prescription information



View and print your Member ID card or save it to your mobile wallet*



Contact an expert online or in the app to get your medication questions answered quickly



Search to find network pharmacies and filter by open 24 hours, drive-thru pickup and much more

**Applicable only when using the mobile app.*